

Essential renewal of gas mains in Lower Wokingham Road, Finchampstead.

We are replacing the gas mains in your area, so we can continue to supply gas safely and securely for years to come.

When will it happen?

Work will start between 08/03/2010 and 17/03/2010 and we expect to be finished in 7 weeks. Southern Gas Network's contractor, Medway will be carrying out the work.

IMPORTANT- Replacing the pipe into your property and moving the meter.

If you have a gas supply, we might need to replace the pipe from the mains to your property and if your meter is inside, we may have to move it outside. This would involve a temporary interruption to your gas supply and we may need to excavate within your garden or driveway.

If we need to do this work we will leave you an appointment card with a date, at least five working days before we interrupt your supply. On the appointment date we will need access to the property and your meter. When we have finished we will restore your supply, complete a safety check and relight your gas appliances. On completion we will restore any internal or external surfaces we have disturbed as soon as possible, usually within five working days.

Whilst work is in progress and on completion.

We will do all we can to keep disruption to a minimum and we thank you in advance for your cooperation. Please let us know if there is anything you think we can do better.

Once mains and supplies have been renewed, a specialist team will restore footpaths and roads, and will remove barriers and signs as quickly as possible.

Keeping in touch -We are happy to give information about the work we are doing.

Phone our Project Manager John Breau on 01252 353537 between 8:00am and 4.30pm or speak to our Customer service centre on 0845 070 1431.

Email us at mains@scotiagasnetworks.co.uk

Speak to our staff, they will answer your questions or pass you on to someone who can help.

Find out more about our mains renewal projects at www.scotiagasnetworks.co.uk