



## Your rubbish, your responsibility

What is fly-tipping? It's any items or rubbish such as green/garden waste, sofas and mattresses, household or builders bags, asbestos and car parts dumped anywhere other than the tip.

By law, if you have rubbish taken away from your house you have a duty of care to take reasonable steps to ensure it is disposed of responsibly. If your rubbish is found fly-tipped you could be prosecuted, as well as the person who did it.

If you give your rubbish to someone else to take away, here are some tips on how you can help prevent fly-tipping:

- Always ask where rubbish is being taken
- Always ask for a receipt on headed paper
- Always obtain an estimate on headed paper giving details of waste disposal
- Check the trader has a valid waste carriers licence.

  Anyone who carries waste must have a licence to do so. This can be checked online at: www.environment-agency.gov.uk or by calling the Environment Agency on 03708 506 506.

Fly-tipping can damage wildlife and the environment







# **Don't pay twice -**Say no to doorstep traders

### Bona fide traders will not knock on your door

If you do employ a doorstep trader to carry out works in your garden or home and the job is not completed satisfactorily, you could end up paying twice to get the work finished professionally or in court if the waste is found flytipped.

#### Remember:

- 1. Keep the chain on your door, challenge and check for ID and references
  - 2. You are under NO obligation to let anyone into your home
  - 3. Never take someone's word if they tell you any work needs doing. Trading Standards recommend getting various quotes and asking around, listen to others recommendations

BE CONFIDENT AND SAY NO TO DOORSTEP TRADERS

## Reporting fly-tipping

- If you witness fly-tipping in progress call the police on 999
  - To report a fly-tip call Wokingham Borough Council on (0118) 974 6000
  - If you have a concern about a trader call Wokingham and West Berks Trading Standards on (01635) 519 930





