

Website accessibility statement April 2023

Based on a model template from Government Digital Services

This website is run by Finchampstead Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- underline links
- skip (to content) links
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NDVA and VoiceOver)

You can resize fonts through a range of sizes, to make it bigger or smaller and also apply contract colours. On top of that, the website has the ability to modify links, skip to contents, and assign landmark roles to all links on your website.

For more information on the Wordpress Accessibly plugin and it's features, click here: <https://wordpress.org/plugins/aghai-accessibility/>

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website aren't fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height of spacing of text
- most older PDF documents aren't fully accessible to screen reader software
- there's a limit to how far you can magnify the map on our 'contact us' page

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email – clerk@finchampstead-pc.gov.uk
- telephone 0118 9088164

We'll consider your request and get back to you within 5 working days.

If you cannot view the map on our 'contact us' page, please email or telephone us using the details above.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, contact clerk@finchampstead-pc.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Finchampstead Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Disproportionate burden

- Its not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. This fails WCAG 2.1 success criterion 1.3.4 (orientation). Given the large number of pages contained on the website's navigation menu, the need to scroll to view all of the pages contained within the menu is unavoidable.

However, certain enhancements have been made for vertical screens, such as mobile devices including an expanded menu (when unfolded) showing all site links.

- If the web accessibility tool on the website itself is used there is no truncation or overlapping. This has been tested with a range of modern browsers on Windows and Mac.

However, some web accessibility software or web browsers provide functionality to set different aspects of font and colour which may force a text size change, which could cause truncated, obscured and overlapping text. This fails WCAG 2.1 success criterion 1.4.4 (resize text).

We've assessed the cost of fixing the issues with navigation and accessing information. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment in February 2021.

Content that's not within the scope of the accessibility regulations

Many of our older PDFs and Word documents don't meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader.

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested on 12 April 2023. The test was carried out by Web Marketing Matters.

We tested:

- our main website platform, available at www.finchampstead-pc.gov.uk

What we're doing to improve accessibility

Our main goal is to continually improve website accessibility and increase the overall performance of the website for visitors.

This statement was prepared on 24 August 2020. It was last updated in April 2023.

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